THE ROLE THAT EMPLOYEE RELATIONS PLAY IN ENHANCING INNOVATION
DEVELOPMENT AT PUBLIC UNIVERSITIES OF KENYA

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ABSTRACT

The purpose of the study was to establish the role that human relations play in enhancing innovation development at public universities in Kenya. The specific objectives were: To

establish the effect of employees relations practices on innovation development at the public universities in Kenya, to find out if all levels of employees in the university are involved in the determination of rewards, to investigate if the CBA agreements in the university encourage innovation development, and to find out if employee relations take care of all stakeholders in the industry so as to enhance innovation. The study adopted a survey design and questionnaires were used to collect data. The data collected was analyzed using Excel package and the results presented in tables.

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