

## **EFFECT OF WORKERS INVOLVEMENT IN SUPPLY CHAIN PERFORMANCE AND OPERATION MANAGEMENT**

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### **ABSTRACT**

This paper analyzed the effects of workers involvement in supply chain performance operation management, on broader measures of supply chain and operations management. A theoretical and empirical analysis of literature in regards to supply chain performance and workers involvement was carried out and a comparison done to give a varied conclusion. From this paper human resource is seen as a key factor in supply chain performance in an organization through effective communication, continuous training, operations and trust amongst workers. The performance of supply chain is entirely dependent on the chain members and their skills and knowledge enhance its efficiency. It's therefore important to recognize and appreciate workers as partakers along all supply chains in order to enhance effective integration across all levels of management and eventually develop s good range of competence and improve supply chain performance. The paper therefore provides empirical evidence of the effect of workers involvement in supply chain and operation management and reflects how this directly affects supply chain performance.

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